

# PRIVACY POLICY

*Effective as of November 10, 2023*

*Last updated May 29, 2024*

## INTRODUCTION

CapExpert (“CapExpert,” “we,” “our,” or “us”) respects the privacy of your information. This Privacy Policy is designed to assist you in understanding how we collect, use, share, and safeguard your information. This Privacy Policy applies to individuals who access our websites, web-based or mobile applications (collectively, “Site”) and any of our services (collectively, “Services”).

From time to time, we may change this Privacy Policy. If we do, we will post an amended version on this webpage. Please review this Privacy Policy periodically.

This Privacy Policy covers the following topics:

- 1. Personal Data We Collect**
- 2. How We Use Your Personal Data**
- 3. How We Share Your Personal Data**
- 4. Cookies and Other Tracking Technologies**
- 5. “Do Not Track” Signals**
- 6. Choices About Your Personal data**
- 7. Security**
- 8. Third Party Links**
- 9. Children’s Privacy**
- 10. Notice to Nevada Residents**
- 11. Notice to California Residents**
- 12. How to Contact Us**

## **1. PERSONAL DATA WE COLLECT**

We collect personal data from you through your use of the Site and Services. Personal data is information that is linked or reasonably linkable to an identified or identifiable individual. We collect the following types of personal data:

### **Personal Data You Provide**

Depending on how you interact with our Site and Services, we will collect the following personal data that you voluntarily provide to us for the following purposes:

- *Book Demo or Sell Your Equipment:* To contact us to book a demo or to sell your equipment, you will provide us with your name, email address, telephone number, company name, and any other information you choose to provide in your message.
- *Chatbot.* If you use our chatbot feature, we will collect your email address and any information you choose to provide in your message. Our chat feature is provided by HubSpot. HubSpot may collect, record, and store the information you provide in the chat. Please review HubSpot’s privacy policy [here](#).
- *Create an Account:* To create an account, you will provide us with your name, job title, telephone number, email address, company name, and you will create a password for future login purposes.
- *Contact Us.* To contact us, you will provide us with your name, email address, company name, and any other information you choose to provide in your message.

### **Personal Data as You Navigate Our Site**

We automatically collect certain personal data through your use of the Site and Services and our use of cookies and other tracking technologies, such as the following:

- *Usage Information.* For example, pages on the Site you access, the frequency of access, and what you click on while on the Site.
- *Device Information.* For example, hardware model, operating system, application version number, and browser.
- *Mobile Device Information.* Aggregated information about whether the Site is accessed via a mobile device or tablet, the device type, and the carrier.
- *Location Information.* Location information from Site visitors on a city-regional basis.

For more information on our cookie usage see our “**COOKIES AND OTHER TRACKING TECHNOLOGIES**” section below.

### **Personal Data We Collect About You from Other Sources**

In some cases, we may receive personal data about you from other sources. This includes government entities, advertising networks, data brokers, operating systems and platforms, mailing list providers, social networks and advertising and marketing partners.

## **2. HOW WE USE YOUR PERSONAL DATA**

In addition to the purposes stated above, we may use all the personal data we collect in accordance with applicable law such as to:

- Maintain and improve our Site and Services;

- Investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, or violations of our terms of use;
- Defend our legal rights and the rights of others;
- Fulfill any other purposes for which you provide it;
- For any purpose that is reasonably necessary to or compatible with the original purpose for which we collected the personal data as disclosed to you; and
- Comply with applicable law.

### **3. HOW WE SHARE YOUR PERSONAL DATA**

We may share the personal data that we collect about you in the following ways:

- With vendors who perform data or Site-related services on our behalf (e.g., email, hosting, maintenance, backup, analysis, etc.);
- To the extent that we are required to do so by law;
- In connection with any legal proceedings or prospective legal proceedings;
- To establish, exercise, or defend our or a third party's legal rights, including providing information to others for the purposes of fraud prevention;
- With any person who we reasonably believe may apply to a court or other competent authority for disclosure of that personal data where, in our reasonable opinion, such court or authority would be reasonably likely to order disclosure of that personal data;
- With any other person or entity as part of any business or asset sale, equity transaction, merger, acquisition, bankruptcy, liquidation, or similar proceeding, or in preparation for any of these events;
- With any other person or entity where you consent to the disclosure; and
- For any other purpose disclosed by us when you provide the personal data or for any other purpose we deem necessary, including to protect the health or safety of others.

### **4. COOKIES AND OTHER TRACKING TECHNOLOGIES**

Like many other companies, we use cookies and other tracking technologies (such as pixels and web beacons) (collectively, "Cookies"). "Cookies" are small files of information that are stored by your web browser software on your computer hard drive, mobile or other devices (e.g., smartphones or tablets).

We use Cookies to:

- Estimate audience size and usage patterns;
- Understand and save your preferences for future visits, allowing us to customize the Site and Services to your individual needs;
- Compile aggregate data about Site traffic and Site interactions to resolve issues and offer better Site experiences and tools in the future; and
- Recognize when you return to the Site.

We set some Cookies ourselves and others are set by other entities. We use Cookies set by other entities to provide us with useful information to help us improve our Site and Services, to conduct advertising, and to analyze the effectiveness of advertising.

### **How You Can Opt Out of Cookies**

Cookies can be blocked by changing your Internet browser settings to refuse all or some Cookies. If you choose to block all Cookies (including essential Cookies) you may not be able to access all or parts of the Site.

You can find out more about Cookies and how to manage them by visiting [www.AboutCookies.org](http://www.AboutCookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org).

You can opt out of Cookies set by Google by following the instructions found at this link: <https://adssettings.google.com>.

You can understand which entities have currently enabled Cookies for your browser or mobile device and how to opt-out of some of those Cookies by accessing the [Network Advertising Initiative's website](#) or the [Digital Advertising Alliance's website](#). For more information on mobile specific opt-out choices, visit the [Network Advertising Initiative's Mobile Choices website](#).

Please note that these opt-out mechanisms are specific to the device or browser on which they are exercised. Therefore, you will need to opt out on every browser and device that you use.

### **Google reCAPTCHA**

We use Google reCAPTCHA, a free service provided by Google, Inc., to protect our Site from spam and abuse. Google reCAPTCHA uses advanced risk analysis techniques to decipher humans and bots. Google reCAPTCHA works differently depending on what version is deployed. For example, you may be asked to check a box indicating that you are not a robot or Google reCAPTCHA may detect abusive traffic without user interaction. Google reCAPTCHA works by transmitting certain types of information to Google, such as the referrer URL, IP address, visitor behavior, operating system information, browser and length of the visit, cookies, and mouse movements. Your use of Google reCAPTCHA is subject to Google's [Privacy Policy](#) and [Terms of Use](#). More information as to Google reCAPTCHA and how it works is available [here](#).

## **5. "DO NOT TRACK" SIGNALS**

Some internet browsers incorporate a “Do Not Track” feature that signals to websites you visit that you do not want to have your online activity tracked. Given that there is not a uniform way that browsers communicate the “Do Not Track” signal, the Site does not currently interpret, respond to or alter its practices when it receives “Do Not Track” signals.

## **6. CHOICES ABOUT YOUR PERSONAL DATA**

### **Review and Request Changes to Your Personal data**

You may use your account to access, correct, or view certain Personal data we have collected and which is associated with your account. To review or request changes to any of your Personal data, please contact us at [info@capexpert.io](mailto:info@capexpert.io).

### **Marketing Communications**

To unsubscribe from our marketing emails, please click the unsubscribe link included in the footer of our emails. You also may submit a request to us at [info@capexpert.io](mailto:info@capexpert.io).

## **7. SECURITY**

We maintain commercially reasonable security measures to protect the Personal data we collect and store from loss, misuse, destruction, or unauthorized access. However, no security measure or modality of data transmission over the Internet is 100% secure. Although we strive to use commercially acceptable means to protect your Personal data, we cannot guarantee absolute security.

## **8. THIRD PARTY LINKS**

The Site and Services may contain links that will let you leave the Site and Services and access another website. Linked websites are not under our control. We accept no responsibility or liability for these other websites.

## **9. CHILDREN’S PRIVACY**

The Site and Services are not intended for children under 13 years of age. We do not knowingly collect, use, or disclose personal information from children under 13.

## **10. NOTICE TO NEVADA RESIDENTS**

Nevada law allows Nevada residents to opt-out of the sale of certain types of personal information. Subject to several exceptions, Nevada law defines “sale” to mean the exchange of certain types of personal information for monetary consideration to another person. We do not currently sell personal information as defined in the Nevada law. However, if you are a Nevada resident, you still may submit a verified request to opt-out of sales and we will record your instructions and incorporate them in the future if our policy changes. Opt-out requests may be sent to [info@capexpert.io](mailto:info@capexpert.io), or through [our contact page](#).

## **11. NOTICE TO CALIFORNIA RESIDENTS**

We do not disclose personal information obtained through our Site or Services to third parties for their direct marketing purposes. Accordingly, we have no obligations under California Civil Code § 1798.83.

## **12. HOW TO CONTACT US**

To contact us for questions or concerns about our privacy policies or practices please email us at [info@capexpert.io](mailto:info@capexpert.io) or write to us at:

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